

### Booking terms and conditions

- A £30.00 non-refundable deposit must be paid on booking the party
- If a booking is made over the phone, the deposit must be paid within 48 hours
- Full payment must be made 7 days before the party
- Food options must be given 7 days before the party
- We request any food allergy information is also given to us so we can cater for all children
- We will always endeavour to alter party numbers and arrangements wherever possible.
- Should you need to alter the party date for any reason, we will be as flexible as possible around current bookings.
- Other than cake options no other food must be brought to the party
- Party bags contains various toys/ gifts. Should you wish to add anything to party bags, please give the items to your party host
- Exclusive laser tag parties are booked and paid for, for up to 18 children. If you would like to book more participants there will; be a further charge of £4.95 per person
- Exclusive soft play parties are for up to 30 children, if you would like to book for more participants there will be a further charge of £3.95 / £4.95 per person
- A booking or payment does not give ownership of any equipment within the facility
- Parties are booked with a min of 10 at Skelton or 12 at Thornaby. Each child must be paid for.
- Any siblings who come along to the party but are not invited must be paid for by the parent/ guardian of the child. Please advise a supervisor if someone comes into your party who you have not invited.
- Parties which include slush / popcorn / candy floss - This is for the children not for adults attending the party
- We welcome the birthday child and parents to come into the centre no earlier than 15 minutes before the party starts. At this point the cake and any other items can be stored appropriately.
- Laser tag is suitable for children aged 5 and over